



How to pair and sync your HPB fitness tracker

Applicable for HPB fitness trackers collected from:

(i) HPB Appointed Centres, or (ii) Vending Machines

For new users

If you have not previously paired any fitness device with the Healthy 365 app, turn your new HPB fitness tracker on and keep it near your mobile phone with the Healthy 365 app turned on.

Tap “Pair your fitness tracker now” to activate your HPB fitness tracker when prompted.

Go to “Home” and tap “Sync new fitness tracker”.

For existing users

If you have recently collected your new HPB fitness tracker and have an existing fitness device paired with the Healthy 365 app, follow either option below to pair your new HPB fitness tracker.

Option 1: Through the Auto Prompt Pop-Up Message

Step 1
Upon detecting the new fitness tracker, an auto pop-up message will appear to prompt you with the change in fitness tracker.

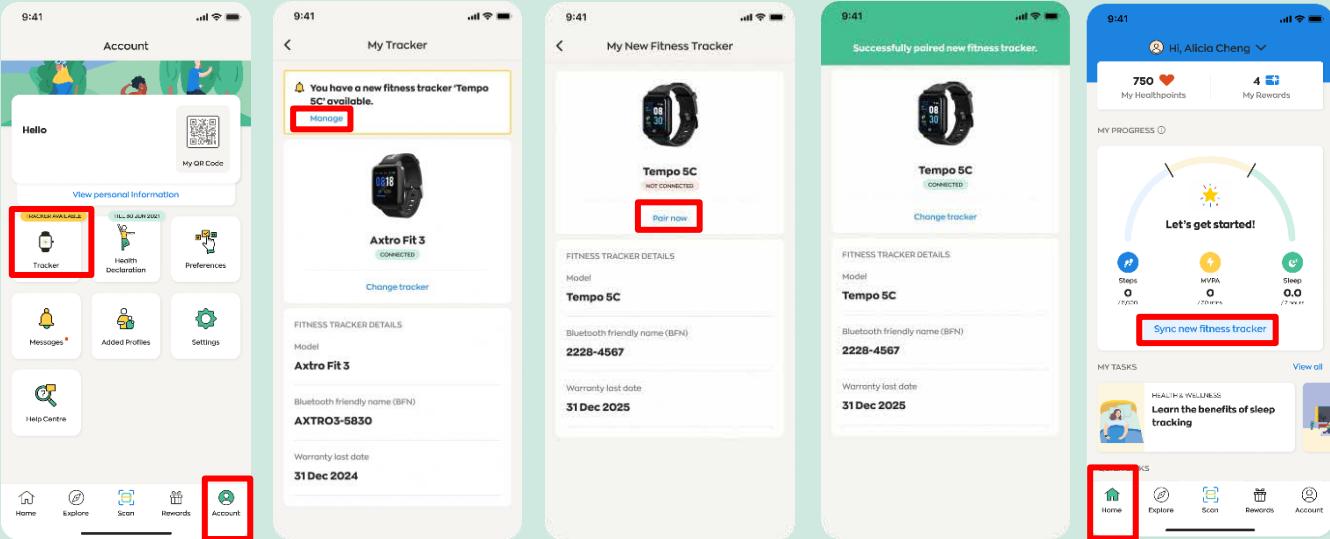
When prompted, tap “Sync current fitness tracker” to sync your existing fitness records. This prevents data loss.

Step 2
Tap “Change to new tracker” to confirm the pairing of HPB fitness tracker with the app.

Go to “Home” and tap “Sync new fitness tracker”.



Option 2: Through the Account page



Step 1

Turn on your new HPB Fitness tracker and have it nearby.

Step 2

Tap "Manage".

Step 3

Tap "Pair now" and follow the on-screen instructions to pair your new HPB fitness tracker.

Step 4

A confirmation message will appear in the green bar to indicate that your new tracker is successfully paired.

Step 5

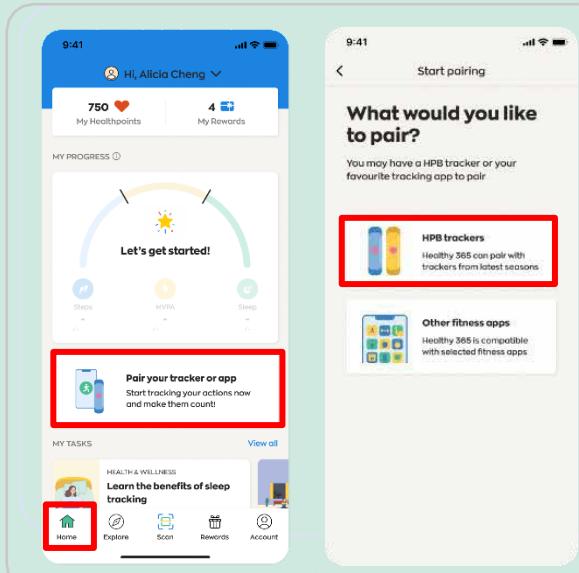
Go to "Home" and tap "Sync new fitness tracker".



How to pair and sync your HPB fitness tracker

Applicable for: (i) unpaired HPB fitness tracker, or (ii) purchased HPB fitness tracker

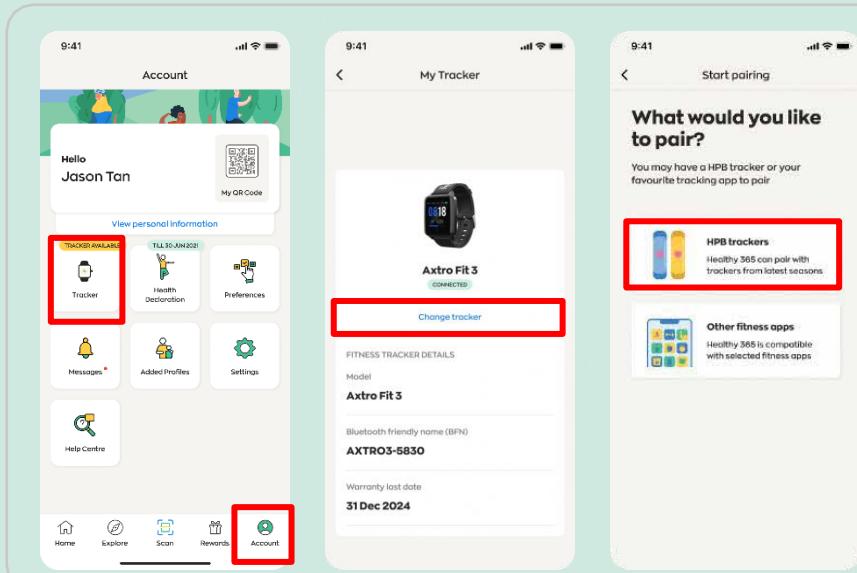
If you collected your HPB fitness tracker at the vending machines or through our HPB appointed centres, your HPB fitness tracker would have been set up and paired. You do not need to set it up again.



For new users

Step 1

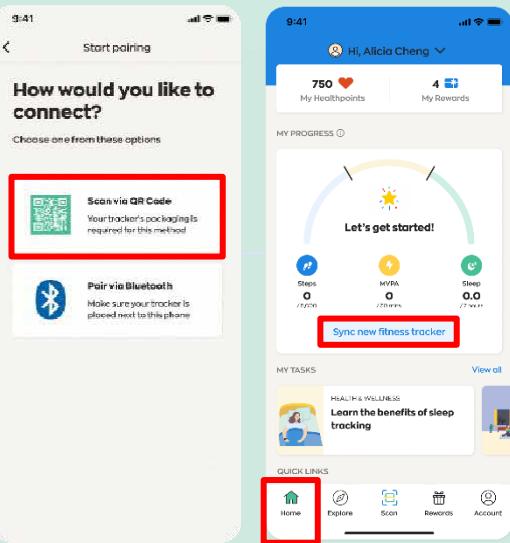
Go to “Home”, tap “Pair your tracker or app” and select “HPB Trackers”.



For existing users

Step 1

Go to “Account”, tap “Tracker” and select “Change tracker”.

Connect via QR Code

Step 2(i)

Tap “Scan via QR code” and scan the QR code on your HPB fitness tracker’s packaging.

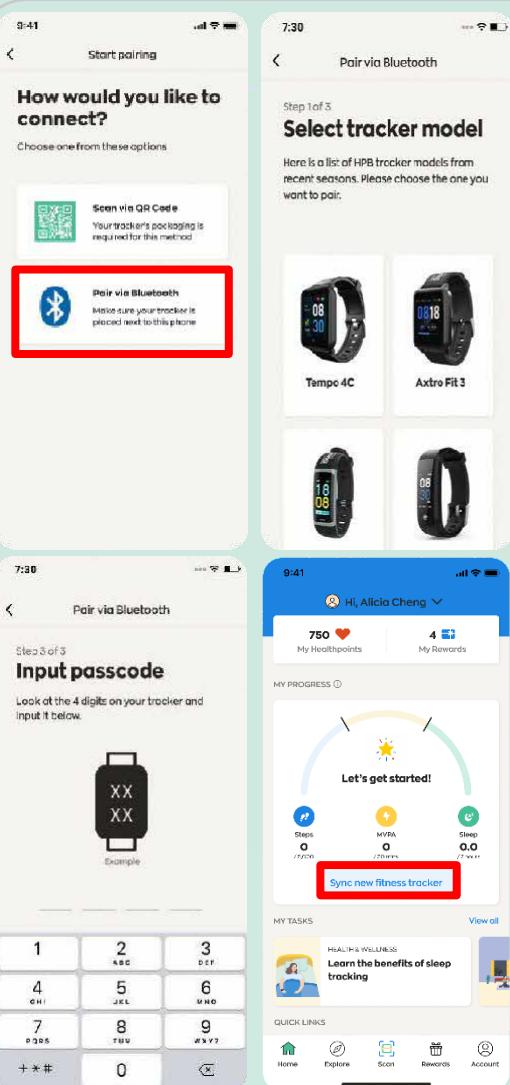


Step 2(ii)

Go to “Home” and tap “Sync new fitness tracker”.

Congratulations! You have successfully set up your HPB fitness tracker.

OR



Connect via Bluetooth

Step 2(i)

Tap “Pair via Bluetooth” and choose the model of your HPB fitness tracker.

Note: You will need to turn on the Bluetooth® function on your mobile phone and place your fitness tracker within 30cm of your mobile phone.

Step 2(ii)

You will be prompted to key in a 4-digit code. Tap on your HPB fitness tracker for your 4-digit code.

Key in the code and tap “Submit”.

Go to “Home” and tap “Sync new fitness tracker”.

Congratulations! You have successfully set up your HPB fitness tracker.